

Textron Inc. - United Kingdom

Textron employees benefit of Drivve | SSO in terms of streamlining their fleet and their workflows.

The Customer

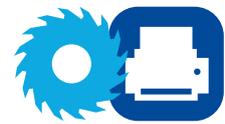
Textron, a leading aircraft and defense manufacturer, was interested in streamlining their sizable fleet of MFPs. With devices that are frequently used for accounting purposes, security was a paramount concern for the organization. Some of the challenges facing Textron included a lack of accountability for large-scale print jobs and inefficient workflows. Textron wanted to enable specific hours of MFP operation corresponding with work hours within the organization. With over 200 devices, it was important to the company as a whole to manage print volumes as eco-friendly and cost-effectively as possible.

The Solution

Textron engaged KK Office Solutions to support the deployment of Drivve's Single Sign-On (SSO) suite of integrated imaging and print management functions across their printer fleet. Their fleet included various manufacturers but was mainly comprised of Toshiba and Lexmark devices, coming out to 220 devices in all. Textron's goal was to be able to scan to fax, scan to email, and scan to home folder. Filters were set up to facilitate hold queue functionality, allowing users to swipe their badge to release jobs at the MFP and view consumables in real time on the device panel. It was equally important to limit color email printing and after-hours printing. Rules were set up to delete unauthorized jobs, re-route them to another queue (black and white printing, for example), or allow the user to change printing options in order to satisfy

At a Glance

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the rule settings. If a page was deleted on the screen, then the consumables display on the right would adjust accordingly. Changes also registered in real time in both the admin console and in the browser-based user profile. In addition, print costs were displayed on the device panel to create awareness among users of printing-related expenses.

The Result

Textron employees are already seeing the benefits of Drive | SSO in terms of streamlining their fleet and their workflows. Janelle Cox, IT Manager for Infrastructure at Textron, notes that “Drive is the first provider I’ve seen that offers this breadth of single-sign-on functionality for a printing environment”, and Textron as a whole continues to be very satisfied with the implementation. With optimized print security mechanisms, streamlined workflows and smarter rules, Textron is well positioned to reap the long-term benefits of more efficient print processes, cost savings and eco-friendlier print policies.

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